



Enjoy talking to people, want to work at an airport and looking to earn some extra cash?

The Lee County Port Authority is seeking outgoing customer service individuals to assist passengers at Southwest Florida International Airport

Customer Service Ambassadors assist the airport terminal team with:

- Helping passengers to navigate the terminal complex and ensure they are in the appropriate TSA security checkpoint line;
- Maintaining queue lines within the terminal during peak hours; and
- Answering customer-related questions about security checkpoints, concession options, airport and airline operations.

This position is temporary and part time. It is intense, fast-paced, highly visible and requires working in a dynamic airport environment. It requires heavy interaction with the public, airport stakeholders and tenants. We are looking for individuals who can maintain a positive attitude, have the ability to multitask while working in a high-stress environment, as well as the flexibility to work days, nights, weekends and holidays.

Classroom and on-the-job training will be provided. A high school diploma or GED and a valid Florida driver's license are required. Experience in aviation or customer service is preferred, but your passion for people is key! Flexible hours from 4 a.m. to 9 p.m. (4- to 8-hour shifts) and 7 days a week are available. Must be able to stand and walk for entire shift, have a great attitude, be reliable and have access to email.

Salary: \$18.22/hour

Job Type: Temporary



To send your resume or request an application, please contact us at applyops@flylcpa.com